

ARTICLE 1. LEGAL NOTICES

1.1. Editor

You are currently connected to the *followers-discount.com/es/net* website, published by Conseil NR, SAS, registered capital: 1,000 euros, registered with the RCS of Caen under number 799 530 936, registered office: 26 avenue de Thiès, 14000 Caen, France, email: support@followers-discount.com, Intracommunity VAT number: FR 03 799530936.

1.2. Host

The Site is hosted by Nouveau Regard, head office: 9 rue Jean Baptiste Colbert, 14000 Caen, France.

ARTICLE 2. DEFINITIONS

"Customer": any person, natural or legal, under private or public law, registered on the Site.

"Content": data of any kind published by the Client on his Profile and targeted by a Service.

"Site contents": elements of any kind published on the Site, protected or not by an intellectual property right, such as texts, images, designs, presentations, videos, diagrams, structures, databases or software.

"Registered": natural or legal person, private or public law, subscribed to the services of a Social Network. *Followers-discount.com* never acts directly as a Registrant and cannot therefore be held responsible for the actions and / or profiles of Registrants.

"Social Network": community website, notably accessible to

URLs www.instagram.com, www.twitter.com and www.facebook.com, as well as the sub-sites, mirror sites, portals and variations of URL relating thereto.

"*Followers-discount.com*": Conseil NR taken in its capacity as editor of the Site.

"Internet user": any person, natural or legal, under private or public law, connecting to the Site.

"Service": mention "I like" / "I like", follower, view, subscriber or any other service related to the Social Network targeted by the Client added to the Client Profile by a Subscriber.

"Profile": personal account subscribed by a Client on Social Network.

"Site": website accessible at the URL *Followers-discount.com*, as well as the sub-sites, mirror sites, portals and variations of URL relating thereto.

ARTICLE 3. SCOPE

The Site is freely accessible to all Internet users. Browsing the Site implies acceptance by all Internet users of these general conditions. The simple connection to the Site will imply full acceptance of these general conditions.

When registering on the Site, this acceptance will be confirmed by checking the box corresponding to the following sentence: "I acknowledge having read and accepted the general conditions of sale and use". The Internet user acknowledges the same fact having read them fully and accepting them without restriction.

Checking the above box will be deemed to have the same value as a handwritten signature on the part of the Client. The Internet user recognizes the evidentiary value of the automatic registration systems to *Followers-discount.com* and, unless he provides proof to the contrary, he renounces to challenge them in the event of a dispute.

These general conditions are applicable to the relations between the parties to the exclusion of all other conditions, and in particular those of the Client.

The acceptance of these general conditions supposes on the part of Internet users that they have the necessary legal capacity for this, or failing that they have the authorization of a tutor or a curator if they are incapable, their legal representative if they are minors, or they hold a mandate if they act on behalf of a legal person.

ARTICLE 4. DESCRIPTION OF SERVICES

Customers can purchase Services on the Site for its Content.

4.1. Services Order

4.1.1. Order

In order to place an order, Internet users can select one or more Services and add them to their basket. When their order is complete, they can access their basket by clicking on the button provided for this purpose.

4.1.2. Validation of the order by the Internet user

By consulting their basket, Internet users will be able to check the number and the nature of the Services they have chosen and will be able to check their unit price, as well as their overall price. They will be able to remove one or more Services from their basket.

If their order suits them, Internet users can validate it. They will then access a form on which they can either enter their login credentials if they already have one, or register on the Site by completing the registration form using their personal information.

4.1.3. Payment by the Client

Once they are connected or after they have completed the registration form, Customers will be invited to check or change their delivery and billing details, then will be invited to make their payment by being redirected for this purpose, on the secure payment interface with the mention "order with payment obligation" or any similar formula.

4.1.4. Confirmation of the order by *followers-discount.com*

Before any order confirmation and in the context of its fight against fraud, *Followers-discount.com* reserves the right to check the identity of the Customer by asking him to provide scanned copies of an identity document, as well as proof of address.

Once the payment has actually been received by *Followers-discount.com*, the latter undertakes to acknowledge receipt to the Customer by electronic means, within a maximum of 24 hours. At the same time, *Followers-discount.com* undertakes to send the Customer an email summary of the order and confirming the processing, including all the information relating thereto.

4.1.5. Cancellation of the order by the Customer

The Customer may request the cancellation of a Manual Delivery Service before it is carried out. In this case, *Followers-discount.com* will reimburse the order by bank check only and less a commission of 70% of the amount of the order before tax for processing costs.

4.2. Delivery of Services

4.2.1. Instant delivery

The Services are automatically delivered to the Customer Profile within 1 to 60 minutes from the receipt of the order price. The delay of 1 to 60 minutes is however mentioned for information. No compensation may be requested by the Customer in case of exceeding this delivery time. However, the Customer may request the cancellation and refund of his order in the event of exceeding the period initially planned greater than 45 days.

4.2.2. Manual delivery

Manual delivery is guaranteed within 48 working hours after confirmation of the order by *Followers-discount.com* for Services not marked "Fast delivery", for any order placed from Monday to Friday from 10:00 to 16:00.

ARTICLE 5. CLIENTS OBLIGATIONS

5.1. Information

The Customer declares having received from *Followers-discount.com* all the explanations and useful details that may allow him to use the Services.

The Customer acknowledges that his needs and the Services offered by *Followers-discount.com* are adequate and that he has subscribed to the contract knowingly and having all the necessary information allowing him to produce a free and informed consent.

The Customer undertakes to inform *Followers-discount.com* of any circumstance likely to affect the execution of this contract as soon as it becomes aware of it.

5.2. Authorizations and declarations

The Customer is solely responsible for authorizations and declarations relating to the use of the Services.

The Customer declares that he has the rights and authorizations necessary for this purpose. If necessary, the Customer declares that he has previously carried out all the necessary steps, such as authorization requests and administrative declarations.

The failure of such declarations and authorizations can in no case call into question the validity of this contract. The Customer will in particular be required to pay to *Followers-discount.com* the sums due under the order for Services.

The Customer guarantees to *Followers-discount.com* against any recourse which would be undertaken against him in the event of failure of such declarations and authorizations.

5.3. Maintaining the Client Profile

The Client must keep his Profile open and active throughout the duration of this contract. Likewise, the Client must not remove the Content targeted by the Services from his Profile.

Followers-discount.com cannot be held responsible in the event of the deletion of the Customer Profile or the withdrawal of Customer Content.

ARTICLE 6. PRICE - PAYMENT

6.1. Price

The applicable prices are those displayed, where applicable, on the Site or on the Quote on the day of the order. These prices can be modified at any time by *Followers-discount.com*. The prices displayed are only valid on the day of the order and have no effect for the future.

The prices indicated and displayed on the site are understood in euros, excluding taxes.

6.2. Payment terms

The Customer can pay by bank card. Credit card payments are made through secure transactions provided by Paypal.

In the context of bank card payments, Followers-discount.com does not have access to any data relating to the Customer's means of payment. Payment is made directly to the bank.

6.3. Billing

Followers-discount.com will send or make available to the Customer an invoice electronically after each payment. Customer expressly agrees to receive invoices electronically.

6.4. Failure to pay

The agreed payment dates cannot be delayed under any pretext whatsoever, including in the event of a dispute.

Any amount not paid on the due date will give rise, ipso jure and without notice, to the application of late payment penalties calculated on the basis of a rate equal to 3 times the legal interest rate, without this penalty adversely affects the exigibility of the sums due in principal.

In addition, any delay in payment will result in the billing to the defaulting Customer of recovery costs in the amount of 40 euros, the immediate payment of all sums remaining due regardless of the agreed deadlines, plus an indemnity of 50% of the amount excluding tax of the invoice as a penal clause, as well as the possibility of terminating the contract unilaterally at the fault of the Client. This clause is part of the provisions of article 1152 of the civil code allowing the judge to reduce the compensation if the judge considers that it is excessive.

ARTICLE 7. RECLAMATION – RETRACTION

7.1. Customer service

The customer service of the Site is accessible from Monday to Friday, from 10 a.m. to 3 p.m. (GMT Paris) by e-mail to: support@followers-discount.com or by post to the address indicated in article 1 of these general conditions. In the latter case, Followers-discount.com undertakes to provide a response within 72 working hours.

7.2. Right of withdrawal - Distance selling

7.2.1. Conditions for exercising the right of withdrawal

In accordance with French legislation in force on distance selling, the Customer has a period of fourteen clear days to exercise his right of withdrawal without having to justify reasons or pay penalties, with the exception, if return costs, if applicable.

The period mentioned in the preceding paragraph runs from the day on which the distance contract is concluded for contracts relating to the provision of a service and / or the supply of digital content not provided on a physical medium.

When the period of fourteen days expires on a Saturday, Sunday or a public or non-working day, it is extended until the first following working day.

The withdrawal decision must be notified to followers-discount.com at the contact details indicated in article 1 of these general conditions by means of an unambiguous declaration. The Customer has, for example, the possibility of

using the standard form provided at the end of these general conditions. In any event, followers-discount.com will send the Customer an acknowledgment of receipt of said withdrawal as soon as possible by email.

It is brought to the attention of the Customer that the deliveries of the services being automated, their order can only be confirmed by agreeing to give up their right to the aforementioned withdrawal period. The Client is free not to check this box.

7.2.2. Effects of the right of withdrawal

When the right of withdrawal is exercised, the professional is obliged to reimburse the Customer for all of the sums paid, as soon as possible and at the latest within fourteen days following the date on which this right was exercised. Beyond that, the sum due is ipso jure productive of interest at the legal rate in force, as specified in article L. 242-4 of the Consumer Code.

Where applicable, the professional makes the reimbursement using the same means of payment as that used by the Client for the initial transaction, unless expressly agreed by the Client for the use of another means of payment and insofar as the reimbursement does not incur any costs for the Client.

The conditions, deadlines and procedures for exercising the right of withdrawal are set out in the standard form provided at the end of these general conditions.

7.2.3. Exclusions from the right of withdrawal

The right of withdrawal does not apply, in particular, to distance selling contracts of customers not residing in France and also:

-provision of services fully executed before the end of the withdrawal period and the execution of which has started after the express prior agreement of the Client and express waiver of his right of withdrawal;

-the supply of goods made according to the Client's specifications or clearly personalized;

-of the supply of digital content not supplied on a material medium, the execution of which has started after the Customer's express prior agreement and express waiver of their right of withdrawal.

Likewise, the right of withdrawal does not apply to contracts executed in full by both parties at the express request of the Customer before the latter exercises his right of withdrawal.

When confirming the order of digital content independent of any material medium before the expiration of the withdrawal period, the Customer's waiver of the right of withdrawal will be manifested by ticking the box corresponding to the following sentence: "I expressly waive my 14 day right of withdrawal for the Products delivered". The Customer will then receive a confirmation on his invoice and by email of his waiver of the right of withdrawal.

When confirming the order for a service, the Customer's waiver of the right of withdrawal will be manifested by ticking the box corresponding to the following sentence: "I expressly waive my 14-day right of withdrawal for services which I would benefit from before the expiration of this period". The Customer will then receive a confirmation by email of his waiver of the right of withdrawal.

The Customer who has exercised his right of withdrawal from a service contract whose execution has started, at his express request, before the end of the withdrawal period shall pay the professional an amount corresponding to the service provided until communication of his decision to withdraw, this amount being

proportional to the total price of the service agreed in the contract.

7.3. Guarantee

Followers-discount.com offers a conventional 30-day warranty on all the Services ordered on the Site in "Yes" choice. In order to implement this guarantee, the Customer must complete the form provided for this purpose on the Site and send it to followers-discount.com by registered mail with acknowledgment of receipt to the address indicated in article 1 hereof. terms and conditions.

The guarantee will not be able to apply as soon as Followers-discount.com will be unable to confront updates from social networks and in the event that this update is the subject of a public announcement.

ARTICLE 8. PERSONAL SPACE

8.1. Creation of personal space

The creation of a personal space is an essential prerequisite for any order by an Internet user on the Site. To this end, the Internet user will be invited to provide a certain amount of personal information. Some of this information is deemed essential for the creation of personal space. The refusal by an Internet user to provide said information will have the effect of preventing the creation of personal space as well as, incidentally, the validation of the order.

When creating the personal space, the Internet user is invited to choose a password. This password guarantees the confidentiality of the information contained in the personal space. The Internet user therefore refrains from transmitting it or communicating it to a third party. Otherwise, followers-discount.com cannot be held responsible for unauthorized access to the personal space of an Internet user.

The Customer undertakes to regularly check the data concerning him and to proceed online, from his personal space, with the necessary updates and modifications.

8.2. Content of personal space

The personal space allows the Customer to consult and follow all his orders placed on the Site.

The pages relating to personal spaces are freely printable by the account holder in question, but do not constitute proof admissible by a court. They are only informative in order to ensure efficient management of orders by the Customer.

Followers-discount.com undertakes to keep secure for a period of 2 years all contractual elements whose conservation is required by law or regulation.

8.3. Deletion of personal space

Followers-discount.com reserves the right to delete within 30 days the account of any Customer who contravenes these general conditions, in particular when the Customer provides inaccurate, incomplete, misleading or fraudulent information, as well as when the personal space of a Client will have been inactive for at least a year. Said deletion will not be likely to constitute a fault of followers-discount.com or damage to the excluded Customer, who will not be able to claim any compensation for this fact.

This exclusion is without prejudice to the possibility for followers-discount.com to take legal action against the Client, when the facts have justified it.

ARTICLE 9. NEWSLETTER FROM FOLLOWERS-DISCOUNT.COM

By checking the box provided for this purpose or

by expressly giving their agreement to this end, Internet users agree that followers-discount.com may send them, at a frequency and in a form that it determines, a newsletter (letter of information) which may include information relating to its activity.

When the Internet user checks the box provided for this purpose, he agrees to receive commercial offers from followers-discount.com for products and services similar to those presented on the Site. Internet subscribers will be able to unsubscribe from the newsletter by clicking on the link provided for this purpose, present in each of the newsletters.

ARTICLE 10. PARTNER NEWSLETTERS

The Customer having accepted the communication of personal data (and in particular of their e-mail address) to third party partners of the Site may be led to receive newsletters (newsletters) issued by these partners, on a commercial basis or not, to frequencies and in the forms determined by said partners.

The Customer has the right to unsubscribe at any time by clicking on the link provided for this purpose, present on each of the newsletters sent by said partners. Failing this, the Customer has the possibility of unsubscribing by contacting the sender (s) of said newsletters directly.

Followers-discount.com cannot in any case be held responsible for the content, data or forms of newsletters sent by said partners, regardless of the damage that would have been suffered by the Customer. Any complaint must be made directly to the partner issuing the newsletter (newsletter).

ARTICLE 11. COMPUTING AND FREEDOM

11.1. CNIL declaration - Data controller

The followers-discount.com file containing the personal data of Internet users and Customers has been the subject of a declaration to the CNIL registered under number 2086015.

11.2. Optional nature of the provision of data

Internet users have the freedom to provide personal information about them. The provision of personal information is not essential for browsing the Site.

11.3. Mandatory provision of data for registration

However, registration on this Site requires the collection by followers-discount.com of a certain amount of personal information concerning Internet users. Internet users who do not wish to provide the information necessary for registration will not be able to place an order on this Site.

11.4. Respect for the purpose of collecting personal data

Personal data collected is subject to computer processing and is exclusively reserved for followers-discount.com. The data collected is necessary for the proper administration of the Site, as well as for compliance with its contractual obligations by followers-discount.com. This data is kept by followers-discount.com in this unique quality. followers-discount.com agrees not to use them in any other context, or to transmit them to third parties, except with the express agreement of the Customers or cases provided for by law.

11.5. Right of access, rectification and opposition

The contact details of all Customers registered on this Site are saved for a period of 6 months, a reasonable period necessary for the proper administration of the Site and for normal use of

the data. These data are kept under secure conditions, according to current technical means, in compliance with the provisions of the Data Protection Act of January 6, 1978.

In accordance with the latter, Customers have the right to oppose, query, access and rectify the data they have provided. To do this, all they need to do is ask followers-discount.com, by formulating it at the following email address: support@followers-discount.com, or by post to the address of the followers' headquarters of followers-discount.com mentioned in article 1 of these general conditions.

ARTICLE 12. COOKIES AND IP ADDRESSES OF INTERNET USERS

12.1. Cookies

12.1.1. Purpose of the implementation of cookies

In order to allow all Internet users an optimal navigation on this Site as well as a better functioning of the different interfaces and applications, followers-discount.com may proceed to the installation of a cookie on the computer station of the internet user.

12.1.2. Purpose of cookies

Cookies store information relating to navigation on the Site (date, page, hours), as well as any data entered by Internet users during their visit (searches, login, email, password). These cookies are intended to be stored on the Internet user's computer for a variable duration of up to 1 month, and may be read and used by followers-discount.com during a subsequent Internet user's visit to the this Site.

12.1.3. Faculty of opposition of the Internet user to the implementation of cookies

The Internet user has the possibility of blocking, modifying the retention period, or deleting these cookies via the interface of their browser (generally: tools or options / privacy or confidentiality). In such a case, navigation on this Site will not be optimized. If the systematic deactivation of cookies on the Internet browser prevents him from using certain Services, this malfunction cannot in any case constitute damage to the Customer who cannot claim any compensation for this fact.

12.1.4. Deletion of implanted cookies

Internet users also have the option of deleting the cookies installed on their computer, by going to the menu of their browser provided for this purpose (generally, tools or options / privacy or confidentiality). Such an action makes Internet users lose the benefit provided by cookies.

12.2. IP addresses

12.2.1. Definition and collection of IP addresses

The IP address corresponds to a series of numbers separated by periods allowing the unique identification of a computer on the Internet network. Followers-discount.com reserves the right to collect the public IP address of all Internet users. This IP address will be collected anonymously. The IP address of Internet users will be kept for the period required by law.

12.2.2. Communication of IP addresses

Followers-discount.com must communicate all personal data relating to an Internet user to the Police upon judicial requisition or to any person by judicial decision. The IP address may be the subject of a reconciliation with the effective identity of the Internet user in the event of communication of this information by an internet

service provider.

ARTICLE 13. LIABILITY OF FOLLOWERS-DISCOUNT.COM

13.1. Nature of the obligations of followers-discount.com

Followers-discount.com undertakes to take the care and diligence necessary to provide quality services in accordance with the specifications of these general conditions. Followers-discount.com is only liable for an obligation of means concerning the services subject to present.

In particular, Followers-discount.com does not engage its responsibility and cannot be liable for any compensation in the event of delay and / or problem in the execution of the Service attributable to the Social Network or the suspension of the Client Profile by the Social Network.

13.2. Force majeure - Client's fault

Followers-discount.com will not be held liable in the event of force majeure or the Customer's fault, as defined in this article :

13.2.1. Force majeure

Within the meaning of these general conditions, will be considered a case of force majeure opposable to the Customer any prevention, limitation or disturbance of the Service due to fire, epidemic, explosion, earthquake, band fluctuations busy, failure attributable to the access provider, failure of transmission networks, collapse of facilities, illicit or fraudulent use of passwords, codes or references provided to the Customer, computer hacking, a flaw security attributable to the Site host or developers, flood, blackout, war, embargo, law, injunction, request or requirement of any government, requisition, strike, boycott, or other circumstances beyond the reasonable control of Followers-discount.com. In such circumstances, Followers-discount.com will be exempt from the performance of its obligations within the limits of this impediment, limitation or inconvenience.

13.2.2. Fault of the Client

Within the meaning of these General Conditions, the Customer's fault against the latter will be considered as any misuse of the service, fault, negligence, omission or failure on his part or that of his employees, non-compliance with the advice given by Followers-discount.com on its Site, any disclosure or illicit use of the password, both of the Site and of the Client Profile, of the Client's codes and references, as well as the provision of erroneous information or the absence of updates to such information in his personal space. The implementation of any technical process, such as robots, or automatic requests, the implementation of which would contravene the letter or the spirit of these general conditions of sale, will also be considered as a fault of the Customer.

13.3. Technical problems - Hypertext links

In the event of impossibility of access to the Site, due to technical problems of all kinds, the Customer will not be able to claim damage and will not be able to claim any compensation. The unavailability, even prolonged and without any limited duration, of one or more online services, may not constitute prejudice for Customers and may in no way give rise to the award of damages from followers-discount.com.

The hypertext links on the Site may refer to other websites. The responsibility of followers-discount.com cannot be engaged if the content of these sites contravenes the laws in force. Similarly, the responsibility of followers-discount.com can not be engaged if the visit, by the Internet user, of one of these sites, caused him harm.

13.4. Damages payable by followers-discount.com

In the absence of contrary legal or regulatory provisions, the responsibility of followers-discount.com is limited to direct, personal and certain damage suffered by the Customer and related to the failure in question. Followers-discount.com can in no way be held liable for indirect damage such as, in particular, loss of data, commercial damage, loss of orders, damage to the brand image, commercial disturbances and loss of profits or customers. Similarly and within the same limits, the amount of damages charged to followers-discount.com may not in any event exceed the price of the Service ordered.

ARTICLE 14. INTELLECTUAL PROPERTY

14.1. Legal protection of Site Content

The Site Contents are likely to be protected by copyright and database law. Any representation, reproduction, translation, adaptation or transformation, complete or partial, carried out illegally and without the consent of followers-discount.com or its assigns or assigns constitutes a violation of Books I and III of the Intellectual Property Code and will be likely to give rise to legal proceedings for counterfeiting.

14.2. Contractual protection of Site Content

The Internet user undertakes contractually with respect to followers-discount.com not to use, reproduce or represent, in any way whatsoever, the Contents of the Site, whether or not they are protected by a property right intellectual, for another purpose than that of their reading by a robot or a navigator. This prohibition does not apply to indexing robots whose sole purpose is to scan the content of the Site for the purpose of indexing.

ARTICLE 15. CONFIDENTIALITY

Followers-discount.com undertakes not to disclose to a third party the existence or the object of the Service, as well as any confidential information of the Client and not to use this information and secrets for purposes other than those concerning the proper execution of the Service. Followers-discount.com will take all necessary precautions to prevent a prohibited disclosure or the use of confidential information.

However, followers-discount.com cannot be held responsible if such information should be known to the public by any process beyond the reasonable control of followers-discount.com, in particular in the event of the sale of the Site.

ARTICLE 16. FINAL STIPULATIONS

16.1. Applicable right

These general conditions are subject to the application of French law.

16.2. Changes to these general conditions

These general conditions can be modified at any time by followers-discount.com. The general conditions applicable to the Customer are those in force on the day of his order or his connection to this Site, any new connection to the personal space implies acceptance, if necessary, of the new general conditions.

16.3. Disputes

By virtue of ordinance n ° 2015-1033 of August 20, 2015, any litigation which could arise within the framework of the execution of the present general conditions and whose solution could not be found beforehand amicably between the parties must be submitted to MEDIACONF: www.mediaconf.fr.

Any dispute relating to this contract or in relation to it will be settled by arbitration in accordance with the regulations of the Digital Institute of Arbitration and Mediation: www.fast-arbitre.com.

16.4. Wholeness

The nullity of one of the clauses of this contract will not result in the nullity of the other clauses of the contract or of the contract as a whole, which will keep their full effect and scope. In such an event, the parties shall, as far as possible, replace the annulled stipulation by a valid stipulation corresponding to the spirit and the object of the present.

16.5. No Waiver

The absence of exercise by followers-discount.com of the rights which are recognized to him by the present cannot in any case be interpreted as a waiver to assert these rights.

16.6. Telephone canvassing

The Customer is informed that he has the possibility of registering on the list of opposition to canvassing at the address <http://www.bloctel.gouv.fr/>.

16.7. Languages of these general conditions

These general conditions are offered in French.

16.8. Unfair terms

The stipulations of these general conditions apply subject to compliance with the mandatory provisions of the Consumer Code concerning unfair terms in contracts concluded between a professional and a consumer.